

QUALITY POLICY

VÍTKOVICE STEEL a.s., a leading European steel company producing rolled steel products such as thick plates, profiles and cut shapes, a member of the international Jindal Steel group, implements a quality management system in accordance with the requirements of the ISO 9001 standard, taking into account the context of the organization and the needs of relevant stakeholders. The company's management ensures the alignment of strategic objectives with the principles of the group, supports process management and a risk-oriented approach, effective resource management, and continuous improvement of the quality management system's performance so that the requirements of customers, legislation, and applicable standards are consistently met.

The company is aware of the legacy of the tradition of quality steel production and therefore wants to advance its perception and implementation even further.

The company's vision is to use its own potential by investing in technology and developing human capital.

Top management of VÍTKOVICE STEEL, a.s. therefore declares the following Quality Policy with the aim of fully satisfying the needs and expectations of our customers, owners, employees, suppliers and all other interested parties. The Quality Policy sets out the decisive principles of quality management:

Focus on the customer:

- Understanding, analyzing and fulfilling the current and future needs of our customers.
- Measuring customer satisfaction and deriving further activities based on the results of these measurements.

Leadership:

- Educating, training and leading employees and defining the strategic objectives of the organization.
- Providing employees with the necessary resources for activities within their responsibilities.
- Creating a work environment that positively influences the fulfillment of quality requirements.

Employee engagement:

- Utilizing the knowledge, abilities, and skills of all employees in the organization to manage processes.
- Developing the level of competence of employees and actively seeking opportunities for improvement.

Process approach:

- Defining processes and perceiving activities in the organization as interacting processes.
- Planning and ensuring the availability of resources needed for the implementation of processes.
- Implementing, developing and continuously improving the quality management system according to the ČSN EN ISO 9001 standard, leading to satisfying the needs and expectations of customers and all interested parties.

Improvement:

- Continuously improving product quality, increasing the efficiency and effectiveness of all processes, the quality management system and continuous risk analysis and improvement measures.
- Using employee input to improve the performance of all processes and activities.

Informed decision making:

Data analysis using valid methods and applying teamwork to solve quality issues.

Relationship management:

- Evaluating supplier qualifications with an emphasis on the performance of outsourced processes.
- Creating clear and open communication and mutually beneficial relationships with our suppliers.

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To implement the Quality Policy, the top management of Vítkovice Steel, a.s. undertakes to:

- Maintain, develop and continuously improve the quality management system in accordance with ČSN EN ISO 9001.
- Regularly announce Quality Objectives and Programs every year and review them.
- Create and allocate sufficient resources for the implementation of the Quality Policy and Objectives and the Company's Strategy.
- Communicate within our organization the importance of meeting customer requirements, as well as normative and legislative requirements and requirements of internal regulations.
- Supply the customer with products of the highest possible quality and within the agreed deadline.
- Provide owners, employees and customers with information about the quality management system.
- Systematically maintain production equipment.
- Motivate and systematically increase professional knowledge and competence in the field of quality management.

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Ing. Radim Pachlopník , v.r.

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COO, Member of the board directors